

Zeldis Ad and Message Test Recent Experience

GUL Message Test

✓ In-person focus groups with GUL owners GUL-owning consumers to understand their perceptions of GUL and to test messaging around GUL rates and rate increases

Retirement Plan Ad Test

✓ Online qualitative bulletin board discussions with consumers to test a series of advertisements for a defined contribution retirement plan



Retirement Collateral Test

✓ Telephone in-depth interviews with advisors to test new retirement collateral materials

VA Materials Test

✓ Webcam focus groups and telephone in-depth interviews with advisors and consumers to test marketing brochures and videos for a specific variable annuity product

Advisor Brand Ad Test

✓ Online qualitative bulletin board discussions with advisors to test a series of advertisements reflecting new branding and messaging